

CarePlus™ Mobile Connect is an exciting product alerting staff to nurse call alarms through an application available on Smartphones and tablets. CarePlus™ Mobile Connect offers HIPAA approved, secure, fully traceable and encrypted messaging between staff through cellular and Wi-Fi networks.

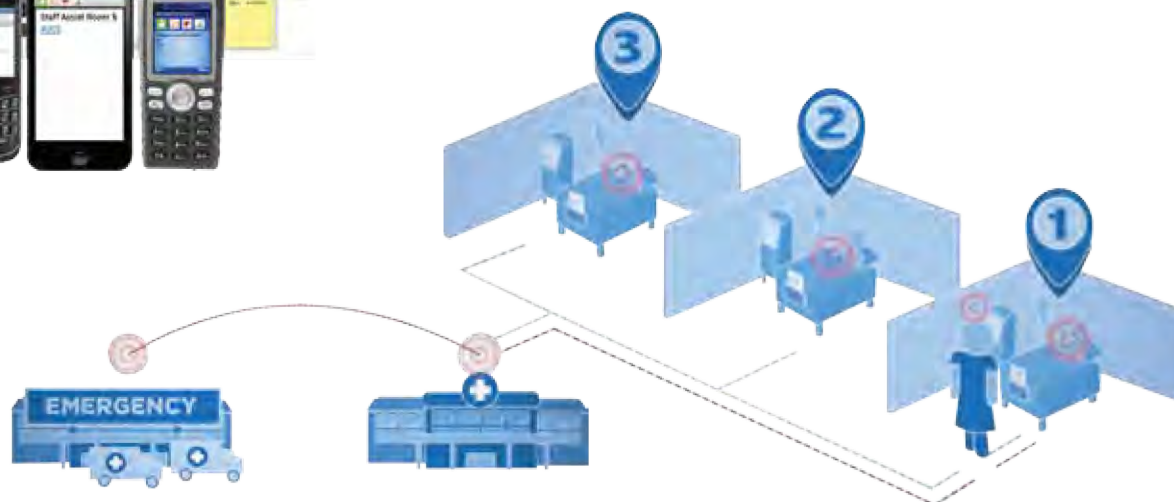
Accept
Reject
Auto-escalate
Call back



CarePlus™
Mobile Connect



CarePlus™ Mobile Connect improves workflow, efficiency and call bell response times. Combined, these significantly improve patient satisfaction. CarePlus™ Smartphone integration enables the right caregiver to receive the right message, reducing alarm broadcasting to allow a quieter and more peaceful care environment which promotes patient healing and recovery.



The application allows clinicians to choose how they respond to patient calls, alarms and messages. The four response options available to clinicians are;

1. Accept when the clinician wishes to acknowledge and accept a patient call.
2. Reject if the caregiver is unable to respond they may reject the alarm. This rejection then auto-escalates the call to another caregiver or group of caregivers. These escalation groups are predetermined by the Nurse Manager. The call will repeat circular amongst all caregivers and groups until accepted.
3. Message back this feature allows text, photo and video messages to be exchanged. Useful when clinicians are providing each other information.
4. Call back allowing clinicians to call back the patient's bedside phone so that they may communicate with the patient and understand their request.

Mobile Connect features also include;

1. Full traceability and record of all messages, message statuses can be checked via the smart device. Message statuses can also be tracked online to determine whether the message is queued, en route, delivered or acknowledged.
2. Separates personal messages from work related ones with a separate and secure inbox within the application.
3. All messages sent via the application are fully secure and encrypted, with HIPAA and HITECH approved messaging. There is also the option to perform a remote device wipe and an automated message removal.
4. The CarePlus™ Mobile Connect application works on Apple®, Android®, Blackberry®, and selected Cisco® smart devices, including tablets. These messages can be sent via a cellular or Wi-Fi network, with push notifications alerting clinicians to these critical messages.
5. Can be integrated to a variety of devices and systems including security, fire alarm, wireless pendants, and bed mats.



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