



*Helping you to care for
your residents*

CarePlus™
Aged Care

Why CarePlus™?



NiQ Health's CarePlus™ Nurse Call System significantly improves the workflow and efficiency of caregivers while simultaneously combatting growing concerns within the healthcare environment.

CarePlus™ can be considered “middleware in a box” integrating smartphones, paging, wireless and VOIP telephony, ward signs, large screen information boards, email, patient entertainment terminals and duress systems. CarePlus™ provides extensive reporting and Business Intelligence software capabilities providing significant workflow productivity efficiencies and improved resident safety.

CarePlus™ High Level Reporting

The CarePlus™ Reporting Module provides detailed tracking and reporting of messages and alarms. Relevant reports can be created by filtering the full details of messages and alarms so that the reports are more relevant to each healthcare facility. These reports can also be accessed remotely from another PC over a web interface.

The CarePlus™ Reporting Module allows reports to be customised to meet the specific needs of each aged care facility, improving each resident's care experience and their level of safety.





CarePlus™ Improves Resident's Care Experience

CarePlus™ improves workflow efficiency and call bell response time, significantly improving resident satisfaction via CarePlus™ smartphone integration with Mobile Connect.

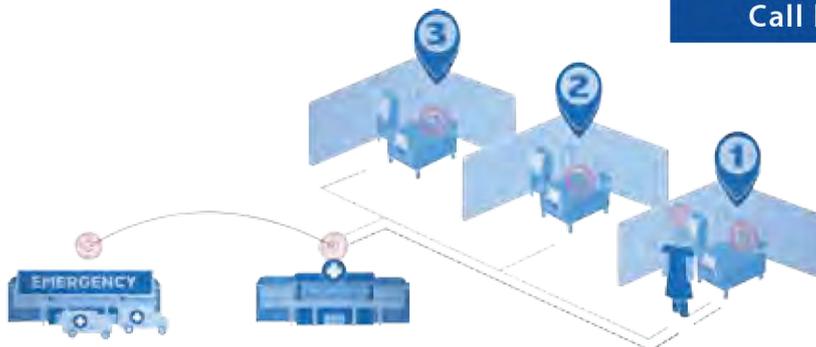
CarePlus™ Mobile Connect is an exciting product alerting staff to nurse call alarms through an application available on Smartphones and tablets. CarePlus™ Mobile Connect offers HIPAA approved, secure, fully traceable and encrypted messaging between staff through cellular and Wi-Fi networks.

CarePlus™ Smartphone integration enables the right caregiver to receive the right message, reducing alarm broadcasting to allow a quieter and more peaceful care environment for residents.

Name	Message	Call Bell Time	Call Bell Type
John Doe	Room 101 - 10/10/2014 10:10:00	10/10/2014	10/10/2014
Jane Smith	Room 102 - 10/10/2014 10:10:00	10/10/2014	10/10/2014
Bob Johnson	Room 103 - 10/10/2014 10:10:00	10/10/2014	10/10/2014
Alice Brown	Room 104 - 10/10/2014 10:10:00	10/10/2014	10/10/2014
Charlie White	Room 105 - 10/10/2014 10:10:00	10/10/2014	10/10/2014

CarePlus™ Mobile Connect

CarePlus™ Mobile Connect is installed in 6 star aged care facility Berrington Care Group in Subiaco, Western Australia. CarePlus™ Mobile Connect was chosen for Berrington as it allowed them to offer the highest level of care to their residents, as well as improving staff efficiency and productivity.



Accept
Reject
Auto-escalate
Call back



The application allows clinicians to choose how they respond to resident calls, alarms and messages. The four response options available to clinicians are:

1. Accept when the caregiver wishes to acknowledge and accept a resident call.
2. Reject if the caregiver is unable to respond they may reject the alarm. This rejection then auto-escalates the call to another caregiver or group of caregivers. These escalation groups are predetermined by the Nurse Manager. The call will repeat circular amongst all caregivers and groups until accepted.
3. Message back this feature allows text, photo and video messages to be exchanged. Useful when clinicians are providing each other information.
4. Call back allowing clinicians to call back the resident's bedside phone so that they may communicate with the patient and understand their request.

CarePlus™ Mobile Connect can be integrated to various ancillary alarms including security, fire alarms, wireless pendants and bed mats.

Full traceability and records of all messages and message statuses assist in improving resident care.



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