

CarePlus™ Providing a Scalable Upgrade Path for All Saints Home Tampines, Singapore

Executive Summary

All Saints Home

- Not for profit aged care facility in Singapore.
- 180 beds

Challenge

- Integrate with existing legacy nurse call system in Tampines facility
- Offer an affordable upgrade path for the care facility

Solution

- CarePlus™ solution initially installed a small section of the facility
- Created an affordable upgrade path for the facility

Results

- The remaining 168 beds will be upgraded to the CarePlus™ solution as budget allows
- Scalable and future proof nurse call solution
- Integration to legacy system reduces the need for staff retraining

All Saints Memorial Chapel

The All Saints Home was founded by the All Saints Memorial Chapel in 1986, with the aim of providing residential nursing care in a Christian environment for the elderly and sick of all races and religions. This mission driven, not-for-profit organisation is anchored on three fundamental beliefs; providing resident-focused care, holistic care and individualised care to all residents.

The All Saints Home partners with their staff, residents and their families to create a caring culture and to raise the standards of care for the elderly. The All Saints Home currently operates in two locations and is in the process of building two new homes in Singapore. These new homes will expand their capacity from their current 337 beds to 731 beds by the year 2015.

Challenge

The All Saints Home, Tampines began as a modest care facility, with a 30-bed home. The Tampines Home has grown to house 180 beds and a Day Rehabilitation Centre, this home was built with government subsidy and opened in 2001. Other All Saints Homes have been built at full cost to the not-for-profit organisation.

The All Saints Home provides comprehensive and professional care services with a multidisciplinary team of staff who work together to identify, plan, implement and evaluate comprehensive resident-centred care. The team of healthcare professionals include medical doctors, nurses, occupational therapists, physiotherapists, dietitians, and healthcare support personnel. Further support is offered by their team of counsellors, chaplains and volunteers.

All Saints Hospital was looking for an updated solution to their nurse call system in their Tampines site.

Meeting challenges of specialisation:

- All Saints Home required a nurse call solution that would fit with the existing legacy system installed in the facility.
- All Saints Home was looking for an affordable upgrade path that would allow them to update their nurse call system as their budget allows.



Challenges and technical considerations

A number of technical challenges were faced by CarePlus™ Partner Meditech Asia Alliance in designing a CarePlus™ solution to meet the challenges of All Saints Home, Tampines.

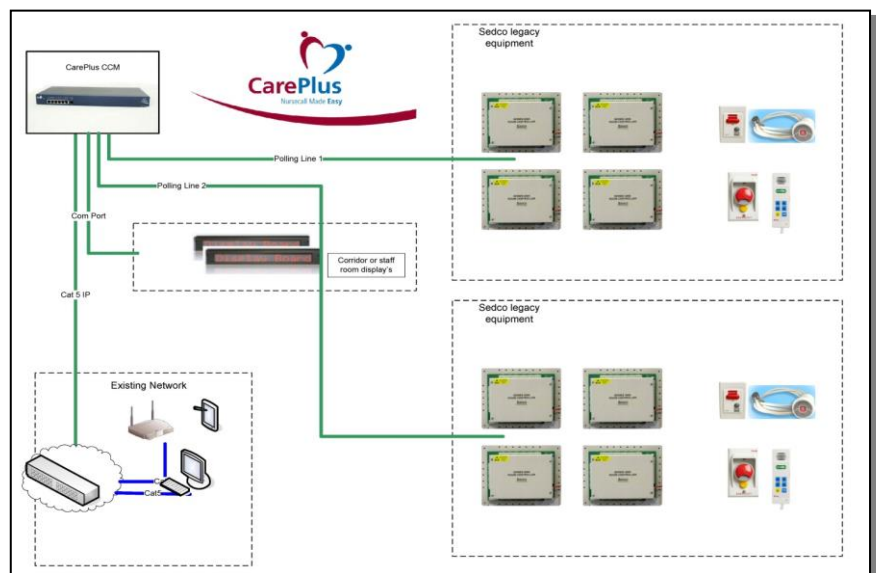
- The implementation of the new CarePlus™ solution needed to be affordable as the facility is a not-for-profit organisation. A scalable and budget-friendly upgrade path needed to be considered.
- Installation of the CarePlus™ solution needed to offer minimum disruption to the daily life of the residents and staff at All Saints Home.
- Provide an updated system to replace the legacy system which is over 10 years old, providing the facility with new benefits.

CarePlus™ an affordable, effective and internationally regulated solution.

Mr Tran Phuong Luan, Meditech Asia Alliance said;

“It’s great to find a cost effective solution for All Saints Home within their limited budget, while still meeting resident safety and regulatory standards for nurse call life safety systems. The CarePlus™ system is US FDA regulated, DIN 0834 certified, and UL 1069 audited and certified; these certifications ensure the safety of residents at the All Saints Home.”

CarePlus™ Upgraded Ward Configuration



RESULTS

- Installed CarePlus™ Nurse Call solution into 12-beds into All Saints Home at Tampines. Due to its success the All Saints Home has chosen Meditech Asia Alliance to continue to implement the system into their 180-bed facility, as budget allows.
- Meditech Asia Alliance provided the All Saints Home with a scalable and future proof system that will grow with All Saints Home. This offered them with an upgrade path to their nurse call system that could be implemented at their own pace, according to budget availability.
- The CarePlus™ Nurse Call solution was able to work with the existing legacy nurse call system already installed in the facility. The innovative backward compatibility nature of CarePlus™ allows it to be operated by staff familiar with old legacy systems without retraining.
- The CarePlus™ solution provided a reliable life safety system for staff and residents and can be remotely managed by Meditech Asia Alliance 24 x 7 x 365.